Verbal aggression from care recipients as a risk factor among nursing staff: a study on burnout in the JD-R model perspective

Viotti S, Gilardi S, Guglielmetti C, Converso D. BioMed research international 2015; 2015:e215267

ARTICLE IDENTIFIERS

DOI: 10.1155/2015/215267 PMID: 26568956 PMCID: not available

JOURNAL IDENTIFIERS

LCCN: 2013243114 pISSN: 2314-6133 eISSN: 2314-6141 OCLC ID: 825938566 CONS ID: not available US National Library of Medicine ID: 101600173

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