

# **Texting at a child helpline: how text volume, session length and duration, response latency, and waiting time are associated with counseling impact**

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Cyberpsychology, behavior and social networking

2020; ePub(ePub):ePub

## **ARTICLE IDENTIFIERS**

DOI: 10.1089/cyber.2019.0100

PMID: 31990599

PMCID: not available

## **JOURNAL IDENTIFIERS**

LCCN: 2009208160

pISSN: 2152-2715

eISSN: 2152-2723

OCLC ID: 477405630

CONS ID: not available

US National Library of Medicine ID: 101528721

This article was identified from a query of the SafetyLit database.