

Patient and family perpetrated cyber-incivility and cyber-aggression within healthcare: a cross-sectional descriptive study

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SAGE open nursing

2023; 9:e23779608231158970

ARTICLE IDENTIFIERS

DOI: 10.1177/23779608231158970

PMID: 36923238

PMCID: PMC10009025

JOURNAL IDENTIFIERS

LCCN: 2015201917

pISSN: not available

eISSN: 2377-9608

OCLC ID: 905346131

CONS ID: not available

US National Library of Medicine ID: 101724853

This article was identified from a query of the SafetyLit database.