

Examining the impact of service quality on passengers' intentions to utilize rail transport in the post-pandemic era: an integrated approach of SERVQUAL and health belief model

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Behavioral sciences (Basel, Switzerland)

2023; 13(10):e789

ARTICLE IDENTIFIERS

DOI: 10.3390/bs13100789

PMID: 37887439

PMCID: not available

JOURNAL IDENTIFIERS

LCCN: 2013247550

pISSN: not available

eISSN: 2076-328X

OCLC ID: 820898921

CONS ID: not available

US National Library of Medicine ID: 101576826

This article was identified from a query of the SafetyLit database.